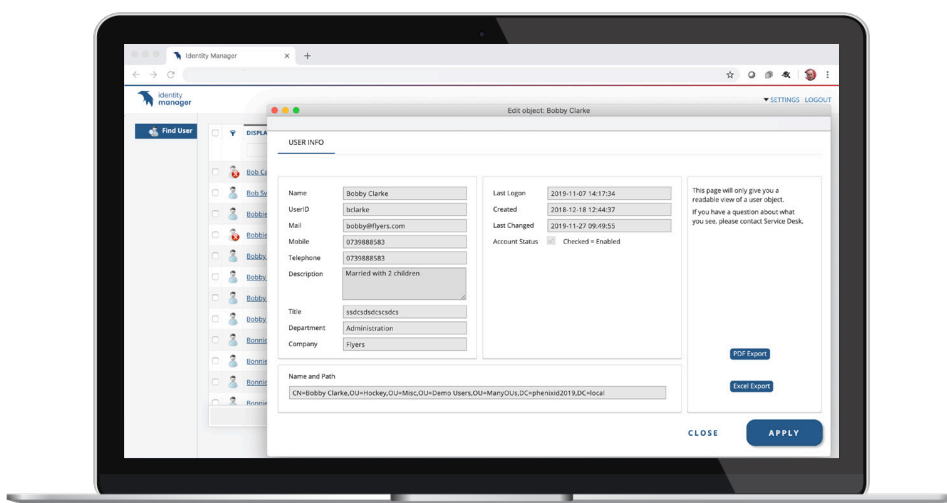


# Identity Manager

The given tool to manage and delegate user information.

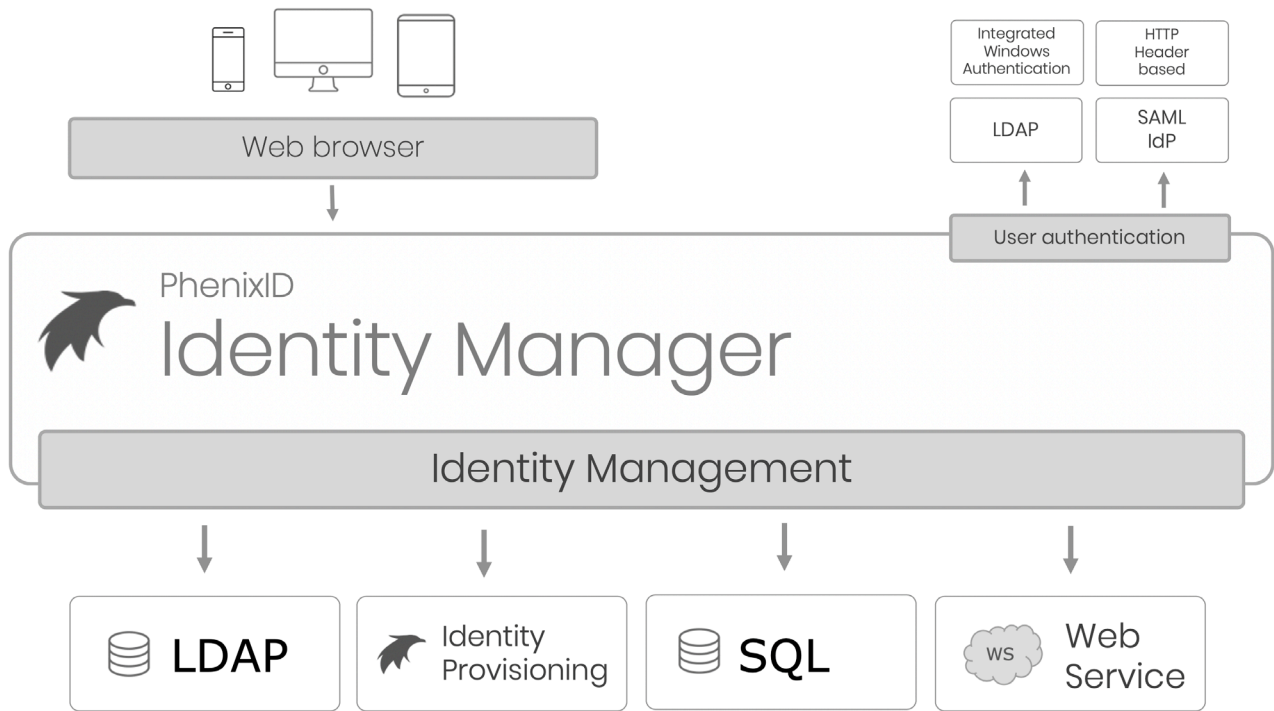
Many organizations are looking for ways to lower costs associated with service desk and streamline internal processes for creating, changing and deleting users or groups. This can be achieved by providing a tool that enables departments/teams to manage their objects without contacting the service desk.

PhenixID Identity Manager (PIM) allows you to delegate user management tasks to a service desk or to managers for example. This will reduce manually process and lower cost for your organization. PIM also provides users with an easy to use self-service tool to manage information about themselves.



## Web interface

Easy to use and access. The user friendly web interface, that can easily be tailored, makes it easy for anyone to work with the product. Change look and feel to match your organization. Gives administrators and end-users a tool to change or view only what they are given permission to.



Overview of Identity Manager setup.

EXAMPLE OF IDENTITY MANAGER ROLES

**Selfservice**

Users can add personal information about themselves (eg ICE, private mobile) and verify that information is correct (first name, last name, mobile number).

**Onboarding, Change and Deletion of users**

The approval process can be adapted for different user types like employees, consultants or system accounts. Notification between client and approver takes place via email.

**Request access to resource**

Users can request access to resources. Resource approval can be done by resource owners or designated approvers if required. Notification between client and approver takes place via email.

**Auditor**

A role that allows you to see who has made a change and when. What resources do different users have access to.

**Microsoft Active Directory edition**

A collection of different roles for common Active Directory administrative tasks. Examples of roles are ServiceDesk, Manager, Auditor and Self-administration.

WHY

PhenixID are **passionate** to assist organisations to achieve **trust** in their digital identities. We value **integrity** and **expertise** by being honest in our delivery of **quality applications**.

HOW

PhenixID are **customer driven** and our focus is on **understanding** your challenges. Thanks to our customers **participation** we are able to deliver **flexible** solutions that are both **effective** and **solid**.

WHAT

We deliver **security through identity** on an extensible platform that meet the need for constant change that our customers are facing. With our long **experience**, we can **safely deliver value** both in the short and long term.